

## Business Plans Are About Vision, Not Precision



# **EXECUTION**

**ABOUT US** 

Experts in technology product management and product.

Specialize in training.

Trained hundreds of thousands of people at companies around the world since 1993.

STRATEGY

		Business Plan	Positioning	Marketing Plan		
Market Problems	Market Definition	Pricing	Buyer Experience	Revenue Growth		
Win/Loss Analysis	Distribution Strategy	Buy, Build or Partner	Buyer Personas	Revenue Retention		
Distinctive Competencies	Product Portfolio	Product Profitability	User Personas	Launch		
MARKET	FOCUS	BUSINESS	PLANNING	PROGRAMS	ENABLEMENT	SUPPORT
Competitive Landscape	Product Roadmap	Innovation	Requirements	Awareness	Sales Alignment	Programs
Asset Assessment			Use Scenarios	Nurturing	Content	Operations
			Stakeholder Communications	Advocacy	Sales Tools	Events
					Channel	



#### **PRESENTER**



#### **Steve Johnson**

- Vice President of Product, Pragmatic Marketing
- Founding instructor at Pragmatic Marketing for more than 15 years
- Founder of Under10 Playbook
- Helped thousands of companies and tens of thousands of product professionals implement product management processes
- Expert in technical, sales and marketing management positions at both hardware and software companies
- Author, speaker and advisor on product strategy and product management



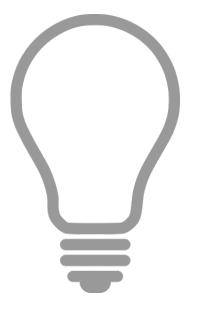








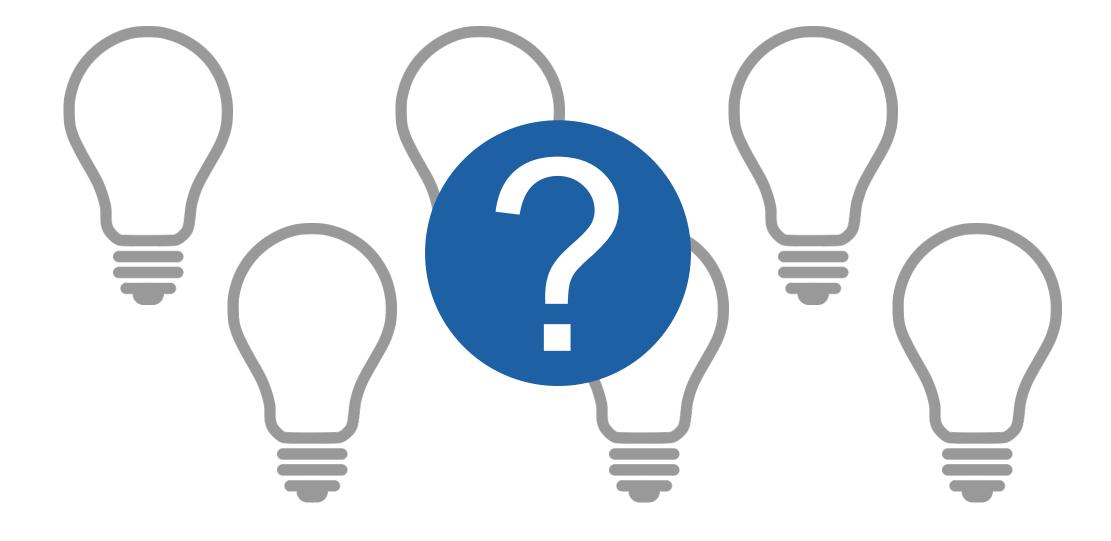






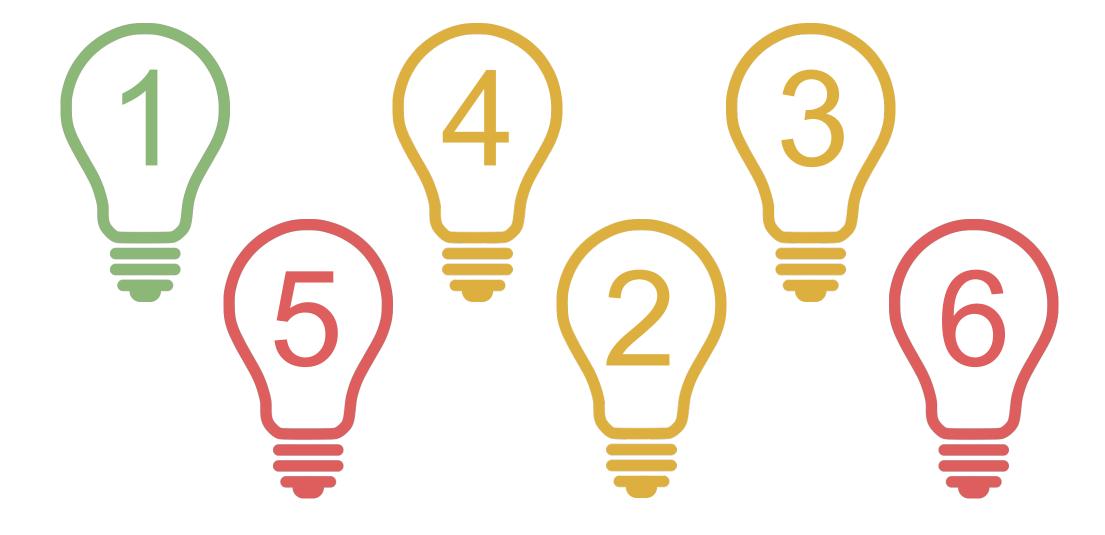


















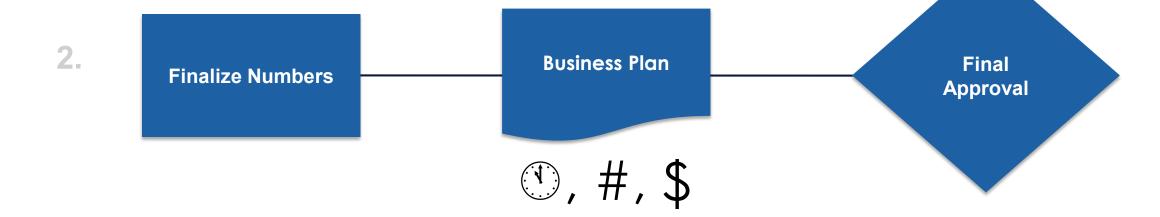


Listen to Market

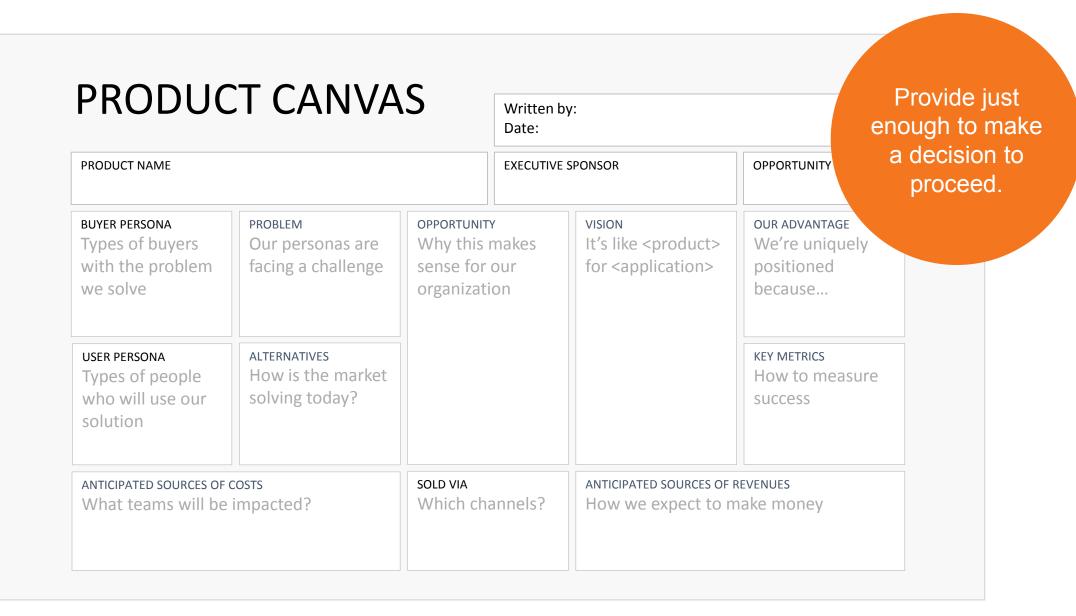
Product Canvas

Approval

Y/N











#### PRODUCT CANVAS

Written by: Date:

PRODUCT NAME

**EXECUTIVE SPONSOR** 

OPPORTUNITY SCORE

BUYER PERSONA

Types of buyers with the problem we solve

PROBLEM

Our personas are facing a challenge

OPPORTUNITY

Why this makes sense for our organization

VISION

It's like for <application>

OUR ADVANTAGE

We're uniquely positioned because...

This document can be completed rather easily. Only spend an hour or so on it.

Use this for approval to move the idea to full evaluation.

**KEY METRICS** 

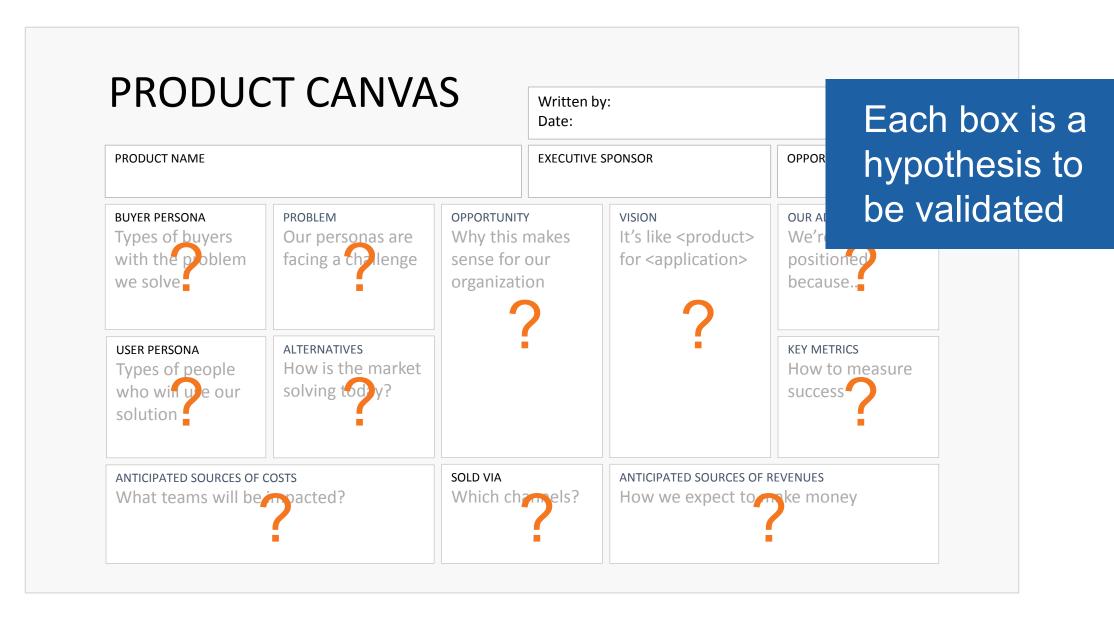
How to measure success

ANTICIPATED SOURCES OF REVENUES

How we expect to make money









Adapted from the Business Model Canvas by Alexander Osterwalder



#### **PRODUCT CANVAS**

Written by: Date:

PRODUCT NAME

**EXECUTIVE SPONSOR** 

**OPPORTUNITY SCORE** 

#### **BUYER PERSONA**

Types of buyers with the problem we solve

#### PROBLEM

Our personas are facing a challenge

#### **OPPORTUNITY**

Why this makes sense for our organization

#### VISION

It's like <product> for <application>

OUR ADVANTAGE

We're uniquely positioned because.

#### **USER PERSONA**

Types of people who will use our solution

#### **ALTERNATIVES**

How is the market solving today?

#### KEY METRICS

How to measure success

#### ANTICIPATED SOURCES OF COSTS

What teams will be impacted?

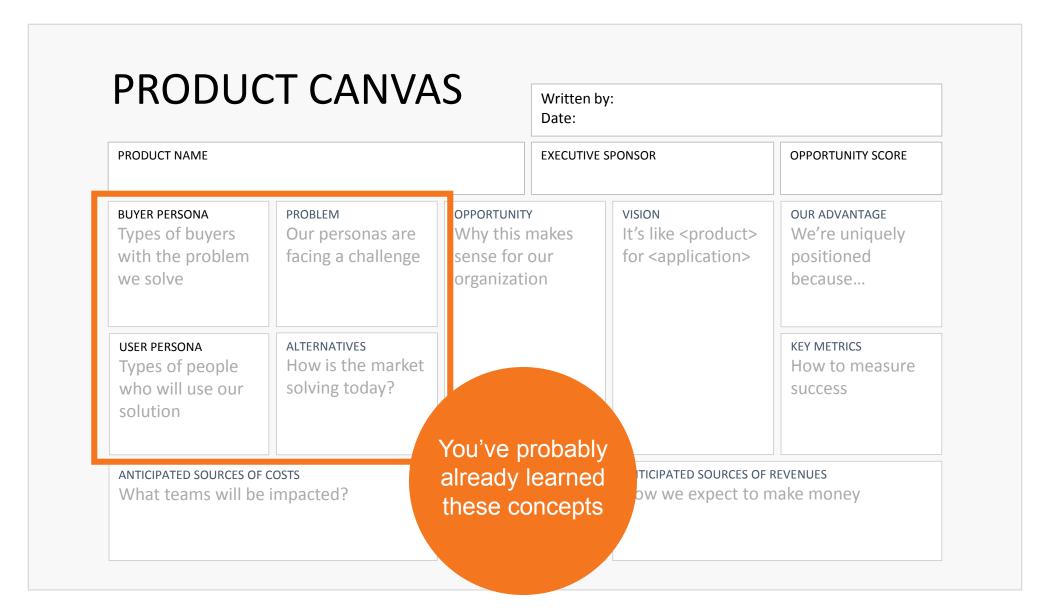
#### SOLD VIA

Which channe's?

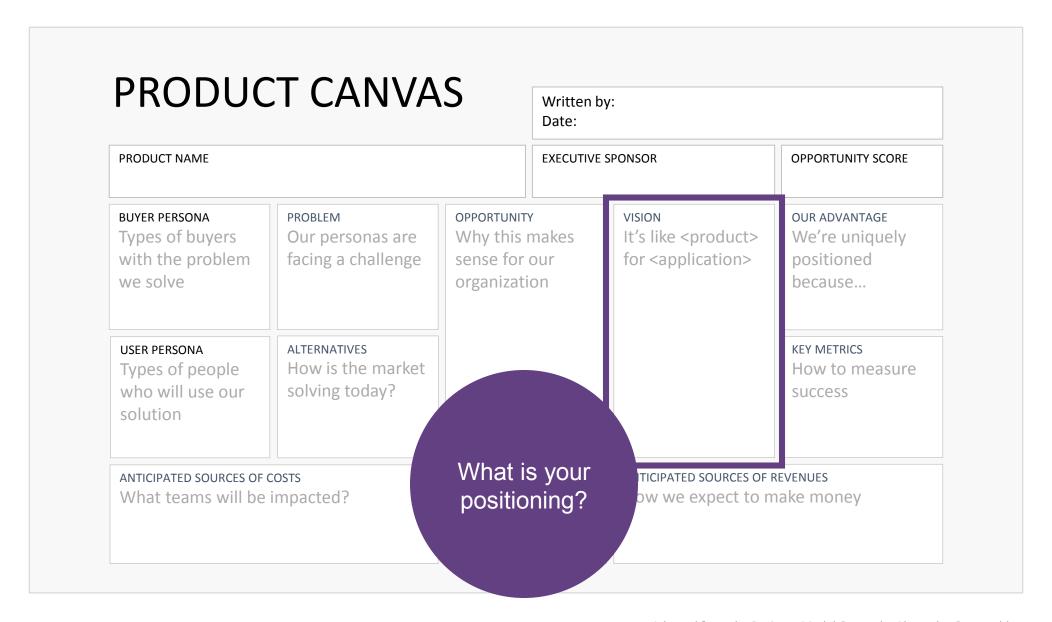
#### ANTICIPATED SOURCES OF REVENUES

How we expect to make money

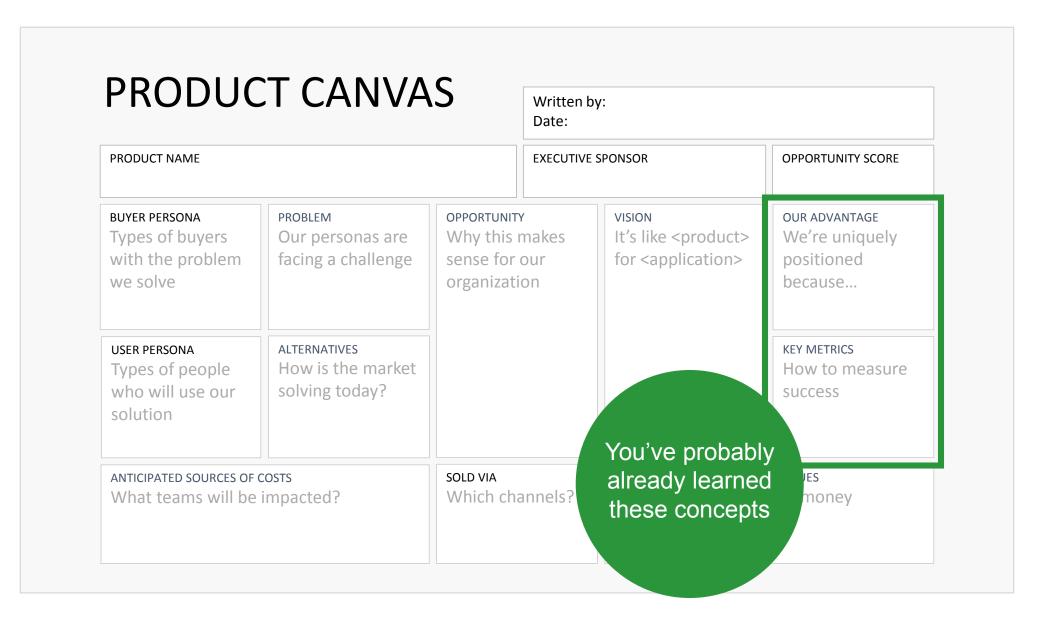




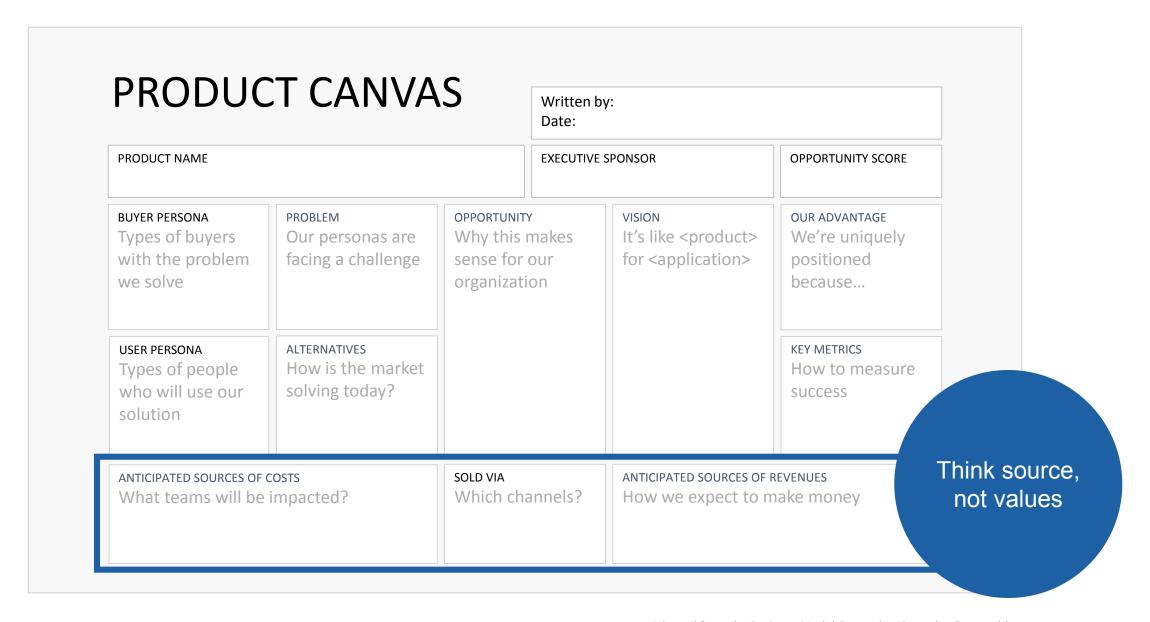




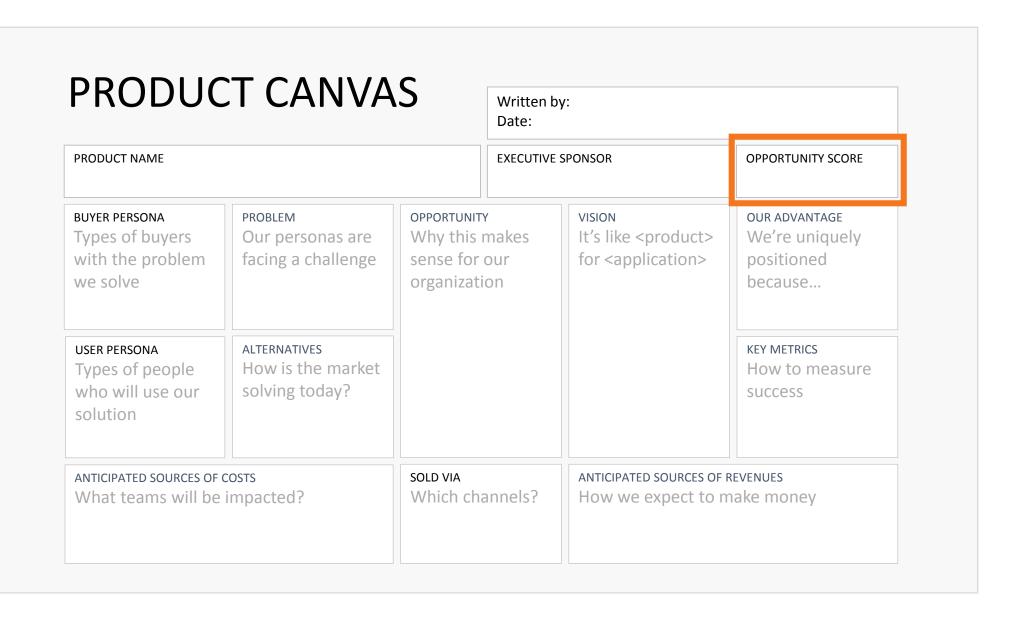














## Opportunity Scoring using PROVE+SCORE

Can we do it?

**Passion** 

Reputation

Originality in approach

Validated methods

Expertise

Should we do it?

Strategic fit

Competitive advantage

Offering fit

Returns (revenue or cost savings)

Effort to deliver



## First "PROVE" your ideas

Factor	Description	ldea 1	ldea 2	ldea 3	Idea 4
Passion	Are we excited about it?				
Reputation	Would our customers expect us to deliver it?				
Originality	Do we have a new way to solve it?				
Validated	Do we have data or research to support it?				
Expertise	Do we have the know-how to deliver it?				

#### **TOTAL**



## Then "SCORE" your ideas

Factor	Description	ldea 1	Idea 2	Idea 3	ldea 4
Passion	Are we excited about it?				
Reputation	Would our customers expect us to deliver it?				
Originality	Do we have a new way to solve it?				
Validated	Do we have data or research to support it?				
Expertise	Do we have the know-how to deliver it?				
Strategic fit	Is it aligned with our market and product strategy?				
Competitive advantage	Will it impact our market competitiveness?				
Offering fit	Does it fit with our product portfolio?				
Returns	Will it increase revenue or cost savings?				
Effort to deliver	Can we get results relatively quickly?				
TOTAL					



## Scoring Ideas (Prove+Score) using binary

Factor	Description	Idea 1	Idea 2	Idea 3	ldea 4
Passion	Are we excited about it?	•			
Reputation	Would our customers expect us to deliver it?	•	•		
Originality	Do we have a new way to solve it?		•	•	
Validated	Do we have data or research to support it?	•	•		
Expertise	Do we have the know-how to deliver it?	•		•	
Strategic fit	Is it aligned with our market and product strategy?		•	•	•
Competitive advantage	Will it impact our market competitiveness?	•		•	
Offering fit	Does it fit with our product portfolio?		•	•	•
Returns	Will it increase revenue or cost savings?	•	•		
Effort to deliver	Can we get results relatively quickly?	•			•
TOTAL		70	60	50	30



## First "PROVE" your ideas

		LOW	HIGH
Passion	Are we excited about it?		
Reputation	Would our customers expect us to deliver it?		
Originality	Do we have a new way to solve it?		
Validated	Do we have data or research to support it?		
Expertise	Do we have the know-how to deliver it?		



### Then "SCORE" your ideas

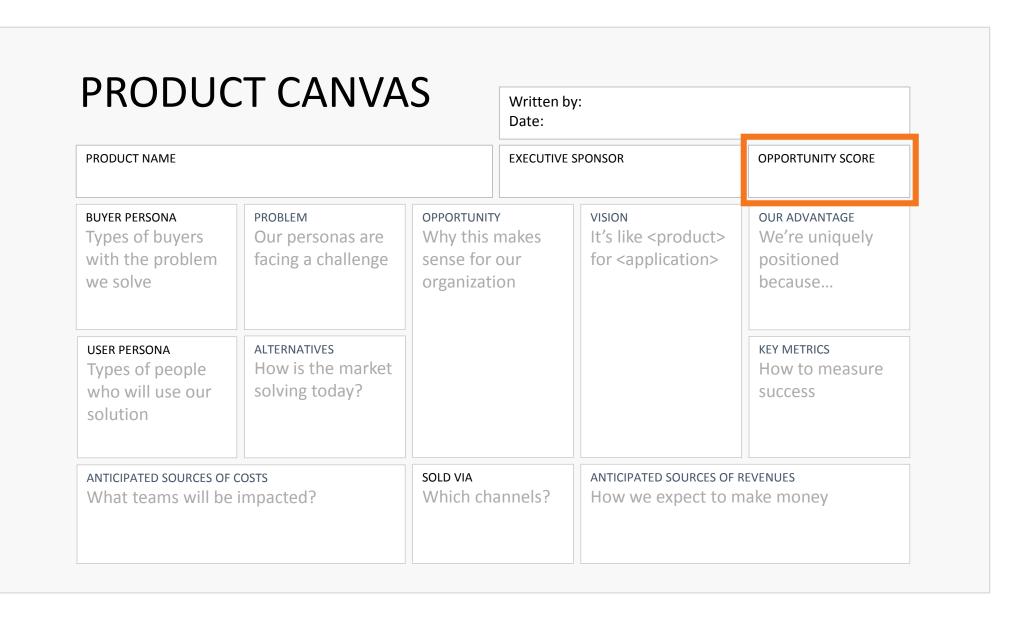
		LOW	HIGH
Strategic fit	Is it aligned with our market and product strategy?		
Competitive advantage	Will it impact our market competitiveness?		
Offering fit	Does it fit with our product portfolio?		
Returns	Will it increase revenue or cost savings?		
Effort to deliver	Can we get results relatively quickly?		



## Scoring Ideas (Prove+Score) using weights

Factor	Description	Idea 1	ldea 2	ldea 3	ldea 4
Passion	Are we excited about it?	5	3	1	2
Reputation	Would our customers expect us to deliver it?	5	3	2	0
Originality	Do we have a new way to solve it?	2	5	3	0
Validated	Do we have data or research to support it?	5	3	2	0
Expertise	Do we have the know-how to deliver it?	5	2	3	0
Strategic fit	Is it aligned with our market and product strategy?	1	5	3	2
Competitive advantage	Will it impact our market competitiveness?	5	1	3	2
Offering fit	Does it fit with our product portfolio?	1	5	3	2
Returns	Will it increase revenue or cost savings?	5	3	2	0
Effort to deliver	Can we get results relatively quickly?	5	1	2	3
TOTAL		39	31	24	11







#### **PRODUCT CANVAS**

Written by: Steve Johnson

Date: 2017-12-11

PRODUCT NAME
ProductMinder

EXECUTIVE SPONSOR David Daniels

**OPPORTUNITY SCORE** 

39

BUYER PERSONA

VP of Marketing

**USER PERSONA** 

marketing and

Product

marketing

managers

PROBLEM
Teams continue to have trouble tracking the status of market problems and field requests

Paper notes, various generic products

OPPORTUNITY
Customers
frequently request

recommendations for tools.

Strategy matrix: New technology/ existing customers VISION

It's like Wikipedia for all product information

**OUR ADVANTAGE** 

We already have proven methods and templates

**KEY METRICS** 

% of our seminar customers who adopt

ANTICIPATED SOURCES OF COSTS

Development, UX resource for defining workflows and adapting existing templates, marketing, sales training

SOLD VIA

Direct and web-only

ANTICIPATED SOURCES OF REVENUES

Monthly subscription fees; additional training for tool usage



## Opportunity scoring helps prioritize different types of projects using a common calculation



PRAGMATIC live))

## Questions?





Join us for our next webinar:

#### **Marketing Plan**

- Chief Product & Field Marketing Officer, SAP
- Head of Product Marketing, LinkedIN
- Global Head of Product Marketing, Cognizant



JAN

Marketing Plan

**FEB** 

**Advocacy** 

**MAR** 

Innovation

**APR** 

**Distinctive Competencies** 

MAY

Content

JUN

Product Profitability

JUL

Launch

**AUG** 

**Stakeholder Communications** 

SEP

**Events** 

OCT

Requirements

NOV

Roadmaps

DEC

Product Portfolio

